Content Value

MindTouch reports deliver insight into the usage and efficiency of your content.

MindTouch reports are only available for Pro members with an administrative role.

- Dashboard Reports

MindTouch reports help you understand how content is being used and optimize content for your users.

- Community Scoring Report
- Content aging report
- Downloadable Reports
- HelpRequest Usage report
- Run a usage report on your site (MT4)
- Search Insights report
- Search terms report
- Site Activity report
- Site history
- User activity report
- View user interactions (MT4)
• **Structure Reports**

MindTouch built-in tools monitor your site structure and identify errors to optimize navigation and search experience for your users.

- Draft history report
- Page classification report
- Site structure analysis report
- Site structure errors
- Structure Report Template errors
- Use MindTouch to analyze your site structure

• **Content Metrics**

- Configure Google Analytics
- Content analytics
- Create performance leaderboards
- Google Analytics dashboards
- Google tools integration
- Key Performance Indicators (KPIs)
- Measure Ticket Deflection
- Merge MindTouch report CSVs